



Frequently Asked Questions

What is a Community Health Centre?

A Community Health Centre is a non-profit, community governed organization that provides primary health care, health promotion, and community development services.

Who runs the Central Community Health Centre?

The centre is governed by a board of directors made up of individuals from the community and funded by the Ministry of Health and Long Term Care.

Are Community Health Centres new?

No. In Ontario, CHCs have been in existence for 35 years. There are currently 125 CHCs in Ontario. The Central Community Health Centre in St. Thomas is one of 22 new Community Health Centres announced in 2005.

Will the centre be a walk in clinic?

No. The centre will not provide emergency or walk in care. Primary care and support services will be provided at the centre to clients registered with the Central Community Health Centre. Clients will need to make an appointment to see a primary care provider.

How can I become a client?

To receive health care services you must register with Central Community Health Centre. Health services will be available for people living in St. Thomas, Central Elgin, and Southwold Township who do not have a primary care provider (doctor or nurse practitioner). Call 633- 7989 or visit us at 359 Talbot St. In St. Thomas

What types of health professionals will provide services?

The team at Central Community Health Centre includes family physicians, nurse practitioners, registered nurses, social workers, dietician, health promoter and community outreach worker. Physiotherapy and chiropody services will be offered in the near future. These professionals will work as an interdisciplinary team to provide care.

What services will be provided at Central Community Health Centre?

Primary Care (Doctors, Nurse Practitioners) will be available to residents of St. Thomas, Central Elgin, and Southwold Township who do not have a doctor or nurse practitioner.

Social work, chiropody, dietary services, health promotion, education and community outreach programs will be available to everyone.

Will I become a patient of the Primary Care Practitioner (Doctor, Nurse Practitioner) that I see?

No. All clients are registered to the Central Community Health Centre. You may see any one of the Primary Health Professionals when you attend the centre.

Do I have to pay to receive services?

There will not be any fees for services.

What are the hours of operation?

Hours will be 9:00 am to 5:00 pm Monday to Friday. Extended evening and weekend hours will be announced soon.